
Return and Refund Policy

Customer satisfaction is our number one priority. However, please note that we do not accept returns because we cannot verify whether or not products have been tampered with. Therefore, ALL SALES ARE FINAL.

If for any reason your product is damaged during shipping, please take a photograph of the package and damaged item (s) and email it to us at support@genlowbox.com. Please contact us immediately and we will respond within 1-2 business days.

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